

Jessica Ibarra

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Experience

July 2020 - November 2020

Crumbl Cookies, Centennial - Baker

- Operated POS, handled transactions and returns, fulfilled Doordash and Postmates orders, and met daily Loyalty Rewards program goals
- Answered phone calls, helped resolve customer concerns, and gathered necessary information for catering orders
- Learned and memorized over 100 cookie recipes and worked with industrial mixers

September 2021 - April 2023

Ulta Beauty, Decatur - 215 - Lead Cashier

- Successfully met sales goal of \$400 per shift
- Responsible for thoroughly training new hires on all stations
- Took necessary measures to prevent internal/external theft
- Filled and stocked inventory

Education

August 2018 - May 2021

Northwest Career and Technical Academy

- Graduated with an Advanced Honors Diploma

July 2022 - November 2022

Online Makeup Academy

- Certified Makeup Artist

Skills

- Fluent in Spanish and English
- Food Handler's Card
- Apple, Square, and Afterpay proficient

