

Mariah Hines

Makeup Artist

Personal Info

Email

mariah.themakeupartist@gmail.com

Phone

702-860-9252

Skills

Facials and makeup applications ★★★★★

Esthetics ★★★★★

Detail-orientated ★★★★★

Customer consultation ★★★★★

Excellent Communication ★★★★★

Stocking and replenishing ★★★★★

Inventory management ★★★★★

Time management skills ★★★★★

Organization and Time Management ★★★★★

Dependable and Responsible ★★★★★

Cash register operation ★★★★★

Computer Skills ★★★★★

Teamwork and Collaboration ★★★★★

Analytical and Critical Thinking ★★★★★

Scheduling ★★★★★

Documentation and reporting ★★★★★

Customer and client relations ★★★★★

Newly licensed Makeup Artist with 5 years of experience and enthusiasm for beauty industry. Excellent time management and interpersonal skills. Performs advanced makeup skills on clients of different skin types, face shapes and ethnicities. Specializing in makeup services for proms, weddings and special events. Goal oriented, possessing strong visual sense and creative imagination.

Work History

2016-06

- present

Professional Makeup Artist

BeautiBySoul Artistry, Las Vegas, Nevada

- Professionally apply makeup to 10+ clients for outings, proms, weddings, photoshoots and other special occasions and events.
- Answers phone calls and emails to schedule client appointments.
- Consistently receives positive performance reviews from guests.
- Gave out 10+ business cards per week to people who complimented my look.
- Built Instagram and TikTok receiving over 13,000 total views and over 2,000 total likes on posting before/after images of self and clients
- Establishes good client relationships through outstanding service and strong attention to detail
- Keep up-to-date with style industry standards, trends and techniques to provide optimal aesthetics services to every client.
- Maintains full stock of inventory and properly sanitized makeup tools to avoid spread of infection.

2021-02

- 2022-01

Customer Call Center Representative

Infocision, Las Vegas, Nevada

- Answered phone with friendly greeting to improve positive inbound and outbound calling experience for customers.
- Implemented fundraising raising over \$10,000.
- Delivered excellent customer service, resulting in consistent 100% customer satisfaction and performance rating.
- Handled high volume of inbound calls per shift to offer callers product and service information and generate quotes.
- Time off to further career and growth within my knowledge and skills
- Complete administrative tasks such as handled payments and updated information in company's systems
- Handled over 200 calls per shift signing up new customers, retrieving customer data, presenting relevant product information and cancelling services.

- Opened new accounts and documented personal and payment information in system.
- Exceeded goals through effective task prioritization and great work ethic.
- Clarified debit and credit card and electronic check payments.
- Contacted clients to verify account information and maintain accuracy, resulting in 80% increase in client satisfaction.

2017-04
- 2020-07

Service Deli Clerk

Smiths, Las Vegas, Nevada

- Carefully prepared orders by slicing, weighing and packaging cheeses and meats and accurately calculated prices.
- Offered promotion for manager position within a 7 month time frame exceeding sales goals by 25% per quarter
- Recieved 5-star rating on over 100 online reviews written by store customers
- Received payment via cash, check, card or mobile payment and authorized promptly, resulting in 100% accuracy rate.
- Calculated total items needed to assemble party trays and placed orders for inventory.
- Took special orders for event catering and party trays, assisting customers by recommending additional items, condiments and garnishes.
- Created appealing food arrangements for party trays and specialized orders.
- Opened new inventory and rotated stock by dates to maintain freshness.
- Time off for family care

2015-10
- 2017-01

Cashier

Walmart, Las Vegas, Nevada

- Operated cash register to record transactions accurately and efficiently.
- Worked flexible schedule and extra shifts to meet business needs.
- Replenished sales floor merchandise and organized shelves, racks and bins for optimal appearance.
- Worked closely with shift manager to solve problems and handle customer concerns.
- Exceeded item-per-hour and scanning goals progressed hundreds of customer transactions daily while balancing drawer at the end of each shift
- Time off to further education

Education

2013-03
- 2014-05 **Cosmetology, Certificate in Cosmetology**
Avalon School of Cosmetology, Alameda California

2014-11
- 2015-05 **Esthetics , Esthetician License**
Cinta Aveda Institute , San Francisco California

Projects

2021-06
- 2021-06 **Makeup Artist**
Graduation Photography

- Coceptualized and executed makeup looks for professional photoshoot
- Previously taking a course in portfolio development workshop, makeup was demonstrated and implemented a practical understanding of lighting, the photographic process, and colors

Courses

2020-10 **QC Makeup Academy Master Makeup Artistry: Advanced**

2020-11 **QC Makeup Academy Portfolio Development Workshop**

Certificates

2017-08 **Kay Patrick AirBrush Diva Certification**